



NEWS RELEASE

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FURTHER INFORMATION:

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WeGo to simplify boarding process

NASHVILLE –WeGo will enhance service through a more efficient boarding process this fall. Effective October 1, 2023, all riders will need a QuickTicket or exact cash to ride WeGo Public Transit fixed-route service. Fares will remain the same and riders will benefit from a simplified WeGo fare system along with added savings and efficient boarding.

“We are delighted to offer QuickTicket to our riders, where they save money the more they ride,” WeGo CEO Steve Bland said. “Starting this fall, we will be able to improve service with faster boarding, whether riders choose to use QuickTicket or exact cash.”

The streamlined process will be made possible by requiring either a QuickTicket or exact cash. QuickTicket is available through the QuickTicket by WeGo app or reloadable card. Any cash-paying customers will be required to pay for every boarding, and no change, change cards, or on-bus day passes will be given.

Partially used passes must be used by September 30 or any remaining value will be lost and will not be exchanged. Any customers who have unused magnetic paper passes may exchange them for QuickTicket value beginning July 1 through December 31 at the Customer Information Booth at the Elizabeth Duff Transit Center at WeGo Central. Visit WeGoTransit.com for more information.

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About WeGo Public Transit

The Nashville Metropolitan Transit Authority (Nashville MTA) and the Regional Transportation Authority of Middle Tennessee (RTA) are operating bodies of WeGo Public Transit, which serves 26 local bus routes, eight regional bus routes, and one train serving Davidson and Wilson Counties.



Editor's Note: To request this info in an alternative format, call 615-862-5950 for the ADA Coordinator.